

ZIBENY Firefighter Safety Switch System Limited Warranty

5 Year Limited Warranty for Firefighter Safety Switch Code BFS-S1/BFS-S2/BFS-S3/BFS-S4

ZHEJIANG BENYI NEW ENERGY CO., LTD. warrants that during the warranty period of five (5) years the Firefighter Safety Switch Code BFS-S1/BFS-S2/BFS-S3/BFS-S4 will be free from defects in components, material and workmanship under normal installation, use and service conditions. The warranty period begins upon the date of delivery.

Warranty Procedure

The buyer must ensure that during the respective warranty periods the BFS-S1/BFS-S2/BFS-S3/BFS-S4 are operated within the product's specified parameters of proper use and is not used outside or beyond such specification as stated by ZIBENY unless such conditions and parameters are agreed in writing by ZIBENY. Such conditions include but are not limited to current rating, voltage rating, temperature conditions and sunlight exposure.

This Limited Warranty applies only to the items detailed above and does not apply to components and other ancillary parts used in installation such as, but not limited to, cables, fuses, wires, plugs and connectors. The Limited Warranty only applies to the buyer who has purchased the products from ZIBENY.

If during the stated warranty period the buyer considers there to be a defect or fault then the buyer must give ZIBENY notice of any alleged defect as soon as it becomes apparent by sending an email detailing i) description of the defect, ii) circumstances under which the defect occurred and iii) the product serial code which must be legible and properly attached to the product. Upon buyer's notification, ZIBENY will, in its sole discretion, determine whether the reported defect is eligible for coverage under the Limited Warranty.

If ZIBENY determines that the reported defect is eligible for coverage under the Limited Warranty then ZIBENY will arrange for a replacement unit to be sent out. The defective unit shall be retained at the buyer's premises for inspection by ZIBENY unless otherwise instructed by ZIBENY which may include, but not be limited to, the unit being processed under the ZIBENY Returns system for laboratory inspection in which case the buyer must ensure that the units is suitably packaged to prevent damage.

If ZIBENY determines that the reported defect is not eligible for coverage under the Limited Warranty, then ZIBENY will notify the buyer accordingly explaining the reason such coverage is not available.

Exclusions

The Limited Warranty excludes the following conditions

1. Failure to correctly handle, install, operate or use the Firefighter Safety Switch System.
2. Use of the products for which they are not designed, or in a manner that exceeds the Firefighter Safety Switch System specification, use in an unsuitable environment, or not as specified or recommended by ZIBENY in its manuals and instructions.

3. Action, omission, neglect, accidents or "Acts of God", or other unforeseen conditions beyond ZJBENY's control.
4. Fair wear and tear, including cosmetic defects, such as discolouration or scratches.
5. ZJBENY SHALL NOT BE LIABLE IN ANY EVENT WHATSOEVER FOR ANY INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF THE USE OF THE PRODUCTS AT ANY TIME OR HOWSOEVER CAUSED BY THE PRODUCTS.

Product liability

customer can claims for personal injury or property damage arising from products sold by our business.

Product liability negligence occurs when a supplier, such as a wholesaler, retailer, distributor, manufacturer, or other party in the supply chain, places a product the stream of commerce with inaccurate or inadequate labeling, or manufacturing or design defects or flaws.

Except as expressly stated above, there shall be excluded from the contract any warranty, condition or statement, express or implied, statutory or otherwise, as to quality, merchantability, or fitness of the goods for any particular purpose.

浙江奔一新能源有限公司
ZHEJIANG BENYI NEW ENERGY CO., LTD.
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